

## **Notice**

**06/02/2024**

NPPA received, in recent past, communications/ complaints with respect to the delay in delivery of the One Time Passwords (OTPs), validity period etc., while submitting Forms on IPDMS 2.0 platform.

In this regard, a comprehensive review of the process for OTP related issues including delivery of OTP via SMS and Email, period of validity of OTP, single use etc., was carried out with CDAC, the technical service provider.

The system has been updated to ensure fast delivery of the OTP and its use for submission of intended form. If the users are still facing any issue, the same may kindly be sent on e-mail id “nppa-ipdms[at]gov[dot]in”